

SET YOUR CLIENTS UP FOR SUCCESS

# With senior-focused care *designed just for them*

You want your clients to have a great experience with their primary care physician. A comfortable office, a doctor who listens and a care team that doesn't let anything fall through the cracks. At Partners in Primary Care, that's exactly what we deliver to our patients. And we're not only here for them, we also offer resources for you—the Medicare agents who support them.

## What we offer *patients*



### More time with the doctor

Seniors often have complex or chronic conditions. Not only do we ensure patients have longer appointments (approximately 30–45 minutes on average) to address everything they're managing, we also have shorter wait times and offer same/next-day appointments.



### Our care team

Our patients receive comprehensive, coordinated and personalized care through our care team—physicians, social workers, behavioral health specialists, care coaches, center administrators and clinical pharmacists—all working seamlessly together.



### A more comfortable space

Even our building is designed with seniors in mind: ample parking, wider doors and hallways, even exam chairs that lower and rise for easy access.



### A multitude of in-house services

Diagnostics, labs, immunizations and more are all performed on-site. You can even get prescriptions filled at our in-house pharmacy.\*

*\*At select locations*

## What we offer *agents*



### Community engagement

We invite you to use our common areas, activity centers and meeting rooms to conduct educational events and sales seminars with your members and prospects.



### We keep track of the agent of record

We assist our patients with navigating their healthcare and take the time to answer benefit or claims questions. However, our CRM holds true to the agent of record so that if a patient has a specific Medicare-related question, we can direct them straight back to you.



### Patient satisfaction and retention

Patients who are happy with the quality of their healthcare are less likely to switch physicians year over year—making your job easier.



### Improved patient outcomes

We integrate population health analytics, social support services, chronic care management and pharmacy services\* into our care model to ultimately improve the health of our patients—your clients.



### Local dedicated teams


Our local teams not only serve our patients but also collaborate with you. You have dedicated team members to call about touring our centers, learning about our unique care model, being an "Agent of the Day" in our centers, hosting an educational or sales event in our activity room as well as working a community event together.

**Let's work together.** For agent resources including markets guides, white papers and more, visit [PartnersinPrimaryCare.com/agents](https://PartnersinPrimaryCare.com/agents).

 Partners in  
Primary Care.  
**AGENT CONNECTION**

# Three new locations coming to Louisiana

Contact the Broker Relationship Manager in your market to learn more about setting up an “Agent of the Day” sales or education seminar at one of our centers.



The map shows the state of Louisiana with three green dots indicating new locations. Two dots are in the northwest corner, labeled 'Bossier City' and 'Shreveport'. One dot is in the southeast corner, labeled 'Lafayette'. The word 'Louisiana' is written in large blue letters in the center of the map.

**Bossier City**  
2900 E. Texas St.  
Suites 100 & 200  
Bossier City, LA 71111

**Lafayette**  
537 Bertrand Dr.  
Lafayette, LA 70506

**Shreveport**  
7551 Youree Dr.  
Shreveport, LA 71105

\*Center addresses and phone numbers pending finalization.

## Contact:

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**AGENT CONNECTION**