Tools and resources

We have developed a suite of complementary materials that are available or can be requested via our website: PartnersInPrimaryCare.com/agents

Stay tuned—we are hard at work building even more tools and resources to support you.

Senior-focused primary care is our focus—and our promise.
Agent connection playbook
The agent playbook includes the most important information about our value-based care model, our centers, our care teams and much more.
It is designed to support you in talking to your clients about Partners in Primary Care and helping them choose a physician—confidently, accurately and compliantly.

About Partners in Primary Care
As its name suggests, this section explains why we were driven to create senior-focused primary care.
It clarifies our value-based care philosophy and how it comes to life in our centers.
Finally, it highlights important ways we are different from most primary care practices.

Market-specific quick reference guides
Each of these guides houses critical information about Partners in Primary Care in a community we serve. They include center addresses, hours of operation and amenities, in addition to accepted insurance plans.

Agent conversation guide
We know how important compliance is to you, so we developed this guide to help you have compliant conversations (as they relate to providers). This piece can help ensure your meetings with clients or prospects are informative and accurate and proceed as smoothly as possible.

Patient FAQs/What to expect
This section is designed to give you a good sense of who Partners in Primary Care is and the kind of care our teams are committed to delivering. It includes a care team overview, summary of medical services we offer, to-do’s before a new-patient appointment, and more.

Educational materials
Get everything you need to implement educational programs in your market and better serve your clients. We have included two example presentations and handouts you can use to host your own educational seminar. Contact your local CR for additional educational resources for program implementation.

Agent FAQs
This resource highlights the ways Partners in Primary Care specializes in seniors—and how we work with agents to help deliver the personalized, coordinated and comprehensive care our patients deserve.
You’ll find information about our accepted insurance plans, medical service offerings, care team structure, patient experience and the resources we’ve developed with agents like you in mind.

White papers
Partners in Primary Care white papers deliver information and thought leadership to members of the Medicare industry.
Our reports feature the latest research insights and shed light on the intersection of healthcare, culture and consumerism.

Access this suite of tools and resources by visiting PartnersInPrimaryCare.com/agents and selecting “Resources” from the menu.